



UBC SIS

Presented on September 26, 2006
by Cindy Nahm and Leo Fernig

Community Source Student Services System and
SOA Workshop III - Vancouver



UBC Student Information System

- **Comprehensive** SIS solution servicing the administrative needs of our clients: students, faculty and staff
- UBC SIS has been developed **in-house**
- Written in Java, it consists of 3 **web-based** portals



Three SIS Portals

- Student Portal (SSC)
- Faculty Portal (FSC)
- Administrative Portal (SISC)



SSC
Student Service Centre

FSC
Faculty Service Centre



SIS



SISC

Student Information Service Centre (Admin)



Principles in Client Care

- Services are integrated
- Services are available any time and any place
- Services are One-Stop or Zero-Stop



Campus Wide Login (CWL)

- UBC's central authentication service
- IT Services initiative
- Role-based
- Access to various University web-based services eg. HR, Library, WebCT, MyUBC and the SIS



Student Portal (SSC)

■ **Web Self-Admission**

- Potential students evaluate themselves against UBC's admission requirements by entering their own data about their high school courses and grades and admitting themselves directly on the Web
- Received 2003 Educause Award for Excellence in Administrative Information Systems

Grades Entry

Select **all Grade 11 and Grade 12** courses that you have completed or are currently taking. Please wait until you have received your March or April report card before completing your Self-evaluation. All grades reported will be verified with the Ministry of Education for accuracy and authenticity. Reporting false or inaccurate grades may result in your offer of admission being withdrawn.

1 →

Select the appropriate course group

Grade 11 Courses

Grade 12 Courses

Advanced Placement Courses

International Baccalaureate Courses

→ **2**

Select one or more courses then press Add Courses

- KOREAN 11
- GITKSAN LANGUAGE AND CULTURE 11
- ATHAPASKAN 11
- NISGA'A LANGUAGE 11
- NUXHALK LANGUAGE AND CULTURE 11
- SECWEPEMCTSIN (SHUSWAP LANGUAGE) 11
- CIVICS STUDIES FRENCH 11
- CIVICS STUDIES 11
- MANDARIN CHINESE 11

Add Courses

Evaluation Help

Course Group: The courses are divided based on groups. If you are unsure of the classes you have taken, use the High School courses.

Courses: These courses will be added to your electronic transcript. You may select multiple courses by holding down the ctrl key on a PC or the command key on a Mac while clicking the course to add.

↓ **3**

Enter the grades for each course or delete them as required.

Delete	Course	Grade (%)	Grade Type [?]
<input type="checkbox"/>	CHEMISTRY 12	78	Final <input checked="" type="radio"/> Interim <input type="radio"/>
<input type="checkbox"/>	ENGLISH 12	75	Final <input type="radio"/> Interim <input checked="" type="radio"/>
<input type="checkbox"/>	PRINCIPLES OF MATHEMATICS 12	76	Final <input type="radio"/> Interim <input checked="" type="radio"/>
<input type="checkbox"/>	PHYSICS 12	77	Final <input type="radio"/> Interim <input checked="" type="radio"/>

Save

Continue to Evaluation >>



Web Self-Admission

- Provides students with ability to make decisions about the future of their education sooner and on their own terms
- Allows UBC and its staff to provide a much higher level of customer service



Student Portal (SSC)

■ Consolidated Billing Module (CBM)

- Consolidates financial invoices amongst various organizational units allowing students to view the current state of their account and make payments
- Received 2004 Canadian Association of University Business Officers (CAUBO) Western Regional Award

Customer Details

Name: George Çosa Test
Student Number: 44445559
Account Date: Sep 26, 2006

Due Now: \$572.75

- Select All Items
 Clear All Items

Items Due Now

Pay	Due Date	Item	Amount Due
No items found			

Items Due In 30 DaysPayable in Canadian dollars. 

Pay	Due Date	Item	Amount Due
<input type="checkbox"/>	Oct 1, 2006	Student Housing - YRH - Rent Charge	\$642.98
Total			\$642.98

Items Due After 90 Days

Pay	Due Date	Item	Amount Due
<input type="checkbox"/>	Jan 8, 2007	Tuition and Student Fees: 2006W January Installment	\$8,290.74
Total			\$8,290.74

Total Owing \$8,933.72
Total Credits \$0.00



Student Portal (SSC)

■ Registration and Worklists

- Students are able to build various worklists to assist with course planning
- Students can validate courses on the worklist prior to registration
- Registration checks for prerequisites, conflicts, restrictions and availability
- Students can register one course at a time or bulk register an entire worklist



Client Feedback

- Students as staff
- Focus groups
- surveys



Faculty Portal (FSC)

■ **Online Class lists and Grades Entry**

- Allows instructors to administer class lists, email students in courses they teach and enter grades online directly to the SIS
- Real time and paperless



Administrative Portal (SISC)

- **Used for all administrative tasks**

- Mirrors functionality available to student and faculty
- Provides administrators with individual record and bulk record capabilities

Student No: Last Name: First Name: Search Student Domain
 Search Applicant/Prospect Domain

Load File Search |< << 1 of >> >|

Remove Tab Refresh Print Copy Save Print Formatted Admin Lookup

55667788 Test, Winnie Mouse

Biographical Details

A
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Date of Birth YYYY-MM-DD
Date Deceased YYYY-MM-DD
Gender
Personal Education Number
PEN Status
Social Insurance Number
Country of Birth
Primary Language
Secondary Language
Student PIN
Special Characteristics



Update

Student No: Last Name: First Name: Search Student Domain
 Search Applicant/Prospect Domain

Load File Search |< << 1 of >> >|

Remove Tab Refresh Print Copy Save Print Formatted

55667788 Test, Winnie Mouse

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Communication Tracking

Create New: ▼

Filter Interactions

By Date:

From: 2005-08-29 ...

To: ...

By Type:

- < All Types >
- Appointment
- Drop-In
- Email

Date	Type	Attachmen...	Subject	Status	Sender	Receiver
2006-02-16	Email	No	International House Focus Group - ...	Received	emkm	cindy.nahm@ubc
2006-02-14	Email	No	Outstanding Tuition Fees	Received	si50	cindy.nahm@ubc
2006-02-06	Email	No	Reminder - UBC Tuition Due Date ...	Received	si50	cindy.nahm@ubc
2006-02-03	Email	No	Update from Science Advising	Received	nmar	cindy.nahm@ubc
2006-02-01	Email	No	Application to the University of Briti...	Received	ao04	Winnie Test
2006-01-31	Email	No	Special Event for Science Undergr...	Received	csgv	cindy.nahm@ubc
2006-01-27	Email	No	Saturday @ the Cemetery 2	Received	rgar	cindy.nahm@ubc
2006-01-27	Email	Yes	Saturday @ the Cemetery	Received	rgar	cindy.nahm@ubc
2006-01-26	Email	No	ELECTION DAY, Friday January 27th	Received	bole	cindy.nahm@ubc
2006-01-24	Email	No	Special Event for Science students	Received	csgv	cindy.nahm@ubc

Search Subject field for:

Reset Filter

UBC SISC (Student Information Service Centre) - SISDEVL

File Student Award Course Preferences SISC-Help

Student No: Last Name: First Name: Search Student Domain
 Search Applicant/Prospect Domain

Load File Search |< << 1 of >> >|

Remove Tab Refresh Print Copy Save Print Formatted **55667788 Test, Winnie Mouse**

Communication Tracking

Create New:

Filter Interactions

By Date:
 From: 2005-08-29 ...
 To: ...

By Type:
 < All Types >
 Appointment
 Drop-In
 Email

Search Subject field for:

Date	Type	Attachmen...	Subject	Status	Sender	Receiver
2006-02-16	Email	No	International House Focus Group - ...	Received	emkm	cindy.nahm@ubc
2006-02-14	Email	No	Outstanding Tuition Fees	Received	si50	cindy.nahm@ubc
2006-02-06	Email	No	Reminder - UBC Tuition Due Date ...	Received	si50	cindy.nahm@ubc
2006-02-03	Email	No	Update from Science Advising	Received	nmar	cindy.nahm@ubc
2006-02-01	Email	No	Application to the University of Briti...	Recei...	ao04	Winnie Test
2006-01-31	Email	No	Special Event for Science Undergr...	Receiv...		cindy.nahm@ubc
2006-01-27	Email	No	Saturday @ the Cemetery 2			
2006-01-27	Email	Yes	Saturday @ the Cemetery			
2006-01-26	Email	No	ELECTION DAY, Friday January 27th			
2006-01-24	Email	No	Special Event for Science students			

Date: 2006-01-31 04:51 PM Type: Email Status: Received
 Description: Special Event for Science Undergraduate Students

Technology has impacted the delivery of medicine, health care and biological research. As science students, we think you might like to get the inside scoop from a medical doctor who can explain how. Dr. Kendall Ho, Associate Dean of Medicine, will speak about this topic. He'll be joined by computer science professor Tamara Munzner who is currently working with evolutionary biologists on a visualization system using her specialization in a new field of graphics called Information Visualization

Reset Filter

2006-04-26 13:47 R001 Time Remaining: 30

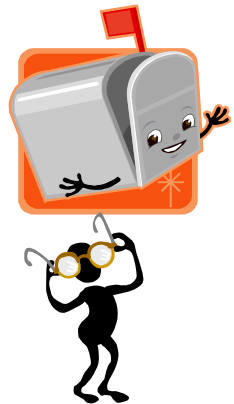
View summary of communication

View details of specific email communication

Filter communication by date and type or search by keyword

SSC
Student Service Centre

 **FSC**
Faculty Service Centre



SIS 



SISC

Student Information Service Centre (Admin)



STUDENT SERVICE CENTRE

Login/Logout

Remember to logout when you're done.

Logout

myServices

Personal Information

- Address Change
- Email Change
- Correspondence Archive
- Emergency Contacts
- Third Party Authorizations

Registration

- Course Schedule
- Degree Navigator-Vancouver
- Degree Navigator-Okanagan
- Standard Timetables
- MyTimetable
- MyExam Schedule
- Registration
- Specialization List

Records

- High School Record
- Grades
- Sessional Grade Report
- Transfer Credit
- Transcript Request

Applications

- Housing

Messages

Registration Opening Date(s) for 2006 Summer

You are currently able to register in the B.Sc. program at UBC Vancouver.

Registration Opening Date(s) for 2006 Winter

Your first day to register in the B.Sc. program at UBC Vancouver is 07 Jun 2006. (Note: Winter registration open dates are subject to change as faculties review the academic progress for continuing students and new grade information arrives for new students. Summer registration dates are not affected by this process.)

Financial Hold

You currently have a financial hold on your account due to outstanding tuition and/or student fees. You may use myFinancial Account to make immediate payment.

Tuition and Education Amounts Certificate

Your REVISED T2202A Tax form - Tuition and Education Amounts Certificate, is ready for viewing

Information

Self-Admission update

The self-admission system is now closed for 2006. If you are a BC or Yukon high school student who has applied to UBC, we will receive your high school course and grade information directly from the Ministry of Education by mid-May. If you have not yet reported your high school courses and grades to UBC, your application will be evaluated based on the information we receive from the Ministry of Education. Please continue to check the SSC for updates to your application status.

Admission Acceptance Form for International Students and Canadians Abroad

The Admission Acceptance Form for International students and Canadians studying abroad is available [here](#).

T2202A Income Tax Receipts

T2202A tax forms for the 2005 tax year are available for printing via the Student Service Centre.

Featured Services:

Emergency Contact: You may provide UBC with the name and contact information of

Quicklinks

- SSC help
- Forgot your CWL ID?
- Password problems?
- UBC Vancouver Exam Schedule
- UBC Okanagan Exam Schedule
- SSC tutorials
- How to pay your tuition
- Free UBC email account
- myUBC

Free
antivirus
software



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Tuesday May 9, 2006 Close Window

Correspondence Archive

Upcoming March events and deadlines	March 07, 2006	Received	UBC
Opportunities for Science students - SUS messages and others	March 06, 2006	Received	UBC
April Exam Preparation and Pharmacy Info Night	March 03, 2006	Received	UBC
Summer Session Registration Information	March 03, 2006	Received	UBC
UBC International Week 2006	March 02, 2006	Received	UBC
Reminder: Upcoming events	February 27, 2006	Received	UBC
Beyond First Year and Academic Coaching	February 21, 2006	Received	UBC

Subject: Summer Session Registration Information
From: UBC
Reply-To: records.inquiry@ubc.ca

Dear Student

Planning on registering for courses this summer? If so, please login to the Student Service Centre at <http://students.ubc.ca/ssc> or the Course Schedule at <https://courses.students.ubc.ca/cs/main> to check your registration date and time.

A non-refundable deposit must be paid prior to registration. EFT (Electronic Funds Transfer) and Credit Card payments may be made on line by accessing My Financial Account on the Student Service Centre. For other payment methods go to <http://students.ubc.ca/finance/fees.cfm>

If you do not plan on registering for courses this summer, please disregard this email and ignore the deposit item that appears on My Financial Account.

The Summer Supplement can be found at <http://students.ubc.ca/calendar/summer/>

Have questions? Contact us by email at records.inquiry@ubc.ca or phone our Registration Support Staff at 604.822.2844.



THE UNIVERSITY OF BRITISH COLUMBIA | ENROLMENT SERVICES



Questions?